

Gopal Narayan Singh University

Faculty of Information Technology

Course Name: Cultural Intelligence and Global Awareness **Total duration: 30 hours**

Course Code: CI202

Course Objective: To enhance students' understanding of cultural intelligence (CQ) and its significance in global and multicultural environments. This course focuses on developing the skills necessary to navigate diverse cultural settings effectively, fostering inclusivity, and promoting global awareness. Students will learn strategies for cross-cultural communication, collaboration, and conflict resolution, preparing them for leadership in international settings.

Unit 1: Introduction to Cultural Intelligence (CQ) 6 hours

Overview of cultural intelligence, Dimensions of CQ, Importance of cultural awareness

Unit 2: Understanding Global Cultures 6 hours

Cultural values and norms, Intercultural communication, Overcoming cultural differences

Unit 3: Cultural Intelligence in the Workplace 6 hours

Working in global teams, Managing cross-cultural collaboration, Cross-cultural leadership

Unit 4: Building Cultural Sensitivity 6 hours

Developing cultural sensitivity, Overcoming biases and stereotypes, Inclusive leadership

Unit 5: Cultural Intelligence and Global Challenges 6 hours

Navigating global issues, Conflict resolution in multicultural contexts, Global citizenship and ethics


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